



Triage RN

POSITION SUMMARY

The Triage RN provides clinical triage both onsite and by telephone, within a defined area of primary care. The position offers direction and input into clinical aspects of care, while coordinating and streamlining work processes, with the primary objective being high quality patient care.

PRIMARY ACCOUNTABILITIES

- Participates actively in patient care activities within the clinical arena including but not limited to: telephone triage, onsite in person patient triage, collaboration with NOHN medical and behavior health providers as well as collaborating with community providers and agencies.
- Works effectively with the front desk staff and call center staff to ensure proper and appropriate scheduling of triaged patients
- Utilized triage resources consistently and works with provider staff on obtaining clinical information from patients
- Notifies providers in a timely manner, as appropriate, regarding unusual or unexpected events/problems requiring direct provider consultation or intervention
- Serves as a clinical resource to other staff when expertise of a licensed registered nurse is needed
- Actively participates in staff meetings
- Other duties as assigned

Operational Excellence

- Works within the LEAN methodology

Relationship Management

- Develops and maintains collaborative interpersonal relationships with staff, providers and leadership.
- Develops and maintains collaborative interpersonal relationship with community agencies, medical clinics, hospitals, etc.

POSITION REQUIREMENTS

Education

- Graduation from an accredited school of nursing required

Qualifications and Key Skills

- Current, active WA State Registered Nurse License required
- Certified BLS and CPR required
- Demonstrate a high level of skill at building relationships and customer service
- Demonstrate influential skills in managing difficult clients and patients.
- Demonstrate high degree of knowledge and competency in the practice of medicine and associated charting requirements.
- Requisite skills and ability to perform certain medical tasks as assigned.
- Demonstrate a high level of problem solving skills to better serve patients and staff.
- Strong attention to detail and accuracy.
- Ability to utilize computers for data entry and information retrieval.
- Excellent verbal and written communication skills.
- Ability to implement, and evaluate operational and administrative processes

- Uphold the mission, values, and principles of the organization
- Create and maintain a positive culture.

Physical/Environmental

- Normal accessibility and mobility required.
 - Normal overtime/extended work hours.
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- ✓ This is a full-time position.
- ✓ Compensation is dependent upon qualifications and experience.

- We are an FQHC and are tasked with providing a quality health care experience for all members of the community.

- ✓ We offer benefits including: 401(k) employer contributions; Life, Medical, Dental and Vision Insurance; HRA, FSA and DCAP; Short and Long-Term Disability Insurance; paid holidays and earned Paid Time Off.
- ✓ Position may be eligible for loan repayment.

If interested in this position submit Cover Letter and Resume to: resumes@nohn-pa.org