

September 2016

Dear Patient,

As you may know, last year Dr. Christopher Frank assumed the responsibility as Clallam County's Public Health Officer. As he transitioned into this role, he took a 6-month leave of absence from North Olympic Healthcare Network to devote adequate time and attention to this important community function.

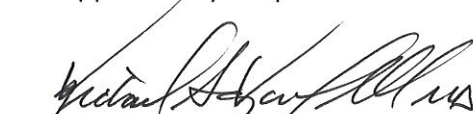
However, it has become clear that the demands of that new role will not allow him to return to his prior primary care responsibilities at NOHN. Beginning in November, he will return to NOHN in a limited capacity to provide acute, pediatric and obstetrical care on a part-time, periodic basis.

We recognize that this is unwelcome news for his long-time patients. Fortunately, his highly-skilled and talented colleagues at NOHN are available to continue your access to high quality care.

For those of you who have already established a therapeutic relationship with one of our other providers during Dr. Frank's absence, you may continue to see that provider and formally identify that team's physician as your new Primary Care Physician (PCP). For those who have not, on your next visit, your provider and Patient Care Coordinator can help you arrange a transition to a new PCP. NOHN is actively recruiting new providers to eventually provide more choices as well.

Although it can be unsettling to re-establish with a new provider, our team-based approach to your care and the accessibility of your medical history in our shared electronic health record should make the transition smooth and safe.

We appreciate your patience and understanding during this time.



Michael S. Maxwell, M.D.
Chief Executive Officer